

Transitioning Services

The following specialty services will be available at local area or nearby military hospitals:

- Inpatient Medical Services
- Inpatient Behavioral Health Services
- All Surgical Services

Services remaining at Moncrief

The following specialty services will be available at Moncrief:

- Audiology
- Behavioral Health
- Dermatology
- Immunizations
- Laboratory
- Mammography
- Occupational Therapy
- Optometry
- Pharmacy
- Physical Therapy
- Primary Care:
 - Family Medicine
 - Internal Medicine
 - Pediatrics
 - Urgent Care
 - Well Women
- Radiology

Referrals for all specialty care services will be made through your Primary Care Manager.

Moncrief

Mission

A system of health committed to providing Access to Safe, Quality Outpatient Care and improving the well-being of our Nation's Heroes and their families by delivering exceptional patient centered care.

Vision

Exceptional patient centered care delivered by exceptional people to every patient, every day.

Moncrief Army Community Hospital



Moncrief CARES
We are committed to:

Compassionate Transition
Access, Quality, and Safety
Readiness
Excellence and Opportunity
Shared Mindset

What's happening to Moncrief?

Moncrief is transitioning to an outpatient facility and all inpatient care, operating rooms, and same day surgeries will be referred to private sector hospitals under TRICARE contract or nearby military medical facilities.

What does that mean for my care?

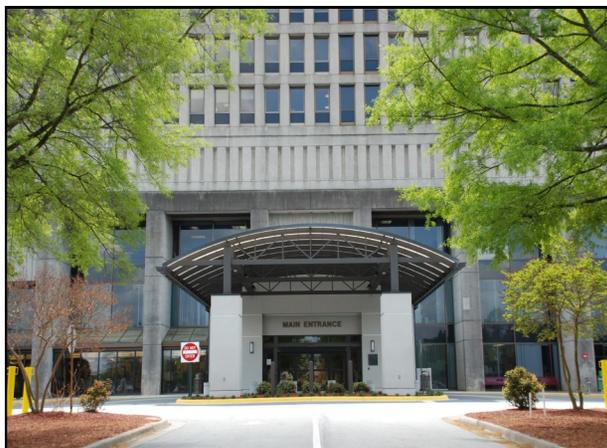
Moncrief will continue to provide full service primary care to all eligible beneficiaries (including Active Duty Service members, Soldiers in Training, Family members, and retirees).

What can I expect?

All eligible beneficiaries will continue to receive and have access to inpatient and operative services at local TRICARE network hospitals or at nearby military hospitals. These facilities already provide inpatient/surgical care for higher complexity cases that cannot currently be performed at Moncrief. Although these changes are necessary, the Army's commitment to ensuring Soldiers and their Families have access to timely, safe, and quality care will never change.

IMPORTANT PHONE NUMBERS

Central Appointments.....	803-751-2273
Medical Records.....	803-751-2471
Patient Services.....	803-751-2778/2425
Referral Services.....	803-751-2363
TRICARE.....	1-800-444-5445



Will I continue to receive care at Moncrief?

All eligible beneficiaries, including retirees, will continue to receive Primary Care services at Moncrief.

Will beneficiary health care costs increase due to this change?

Currently, Active Duty Family Members enrolled in TRICARE Prime will not incur cost shares. Retirees will continue to be responsible for nominal TRICARE fees for civilian healthcare (\$12 per outpatient visit and \$11 per day for inpatient services).

Will I be able to see the doctor of my choice?

The procedures for changing authorized providers will remain the same. Please contact Patient Services for more information.